

BRANDS HATCH RACEDAY HOSPITALITY

WHAT WE ARE DOING TO KEEP EVERYONE SAFE

GUEST INFORMATION



In line with current government guidance, Raceday Hospitality will resume at Brands Hatch from Sunday 2 August. A day out at one of our major race meetings will feel a little different to before, but the changes we've introduced are intended to be both practical and convenient for our guests, whilst providing reassurance that we're doing everything we can to keep you safe. These operational measures may evolve with changes to government policy – if there are changes before your event we will send you an updated information document.

BEFORE ARRIVAL

- Guests must not attend if they are displaying any symptoms associated with COVID-19 or are required to self-isolate
- Guests are advised to check the circuit's website and social media for the latest event information before they start their journey

ON ARRIVAL

- Signage will be in place for vehicle parking arrangements
- Guests will be asked to use hand sanitiser upon entering any building
- Members of staff at the venue entrance and reception areas may be wearing appropriate PPE, considering whether there is another physical barrier (e.g. a screen) between them and guests
- Guests will be made aware in advance of the floor they will be located on during the day and will only need to show security their pass on arrival. A table plan will also be displayed in reception
- Wristbands will be placed on the appropriate place setting, as well as a personal menu and a guide detailing answers to guests' Frequently Asked Questions
- As usual, a table plan will be displayed in the suite entrance

MAINTAINING SOCIAL DISTANCING AND GUEST SAFETY

- Capacity in all suites will be reduced to enable social distancing
- Tables will be set up with appropriate distance between guests that are not from the same household or support bubble
- All hospitality suites and washrooms are equipped with hand washing facilities
- A one-way system will be in operation for access to the roof top balcony
- Tables and chairs will be removed from the roof top balcony
- Staff will help manage guests' use of the main staircase to reinforce social distancing

FOOD SERVERIES

- Tables, handles and other touchpoints will be sanitised regularly
- Individual bottles of water will be available at the tables
- Tea and coffee will be served from a refreshment station
- There will be no sharing of food (bread baskets, afternoon tea etc.)
- All meals will be served by catering staff at tables or behind screens
- All members of Kitchen and Front of House staff will be wearing appropriate PPE, including face masks and gloves

TOILETS

- We will be deploying enhanced cleaning measures and disinfecting high-frequency touch points such as flush handles
- Sanitising sprays will be available so that visitors can take their own extra precautions too, if they wish

HYGIENE AND CLEANING

- Enhanced cleaning measures will be introduced to disinfect high-frequency touch points across the venue, such as door handles and bannisters
- Sanitising sprays and wipes will be readily available so that guests can take their own extra precautions too, if they wish
- Guests will notice blue Health and Safety signs in all key locations reminding them to wash hands and use sanitiser regularly
- Staff will be following additional procedures to keep guests safe and stay safe themselves

As of 15/07/2020



BrandsHatch